BID NOTICE

Maharashtra State Electricity Distribution Company Limited
Tender No: CGMIT/IT/2021/WEBSITE/1
Ver. : 3.0
Date : 03-09-2021

Chief General Manager (IT), on behalf of Maharashtra State Electricity Distribution Company Limited (the Employer), hereby invites sealed bids from eligible bidders for "**Request for Proposal for Providing Website Services to MSEDCL & MSEB Holding Company for 5 Years**". Entire bidding document is available on MSEDCL e-Tendering Website http://etender.mahadiscom.in as per date indicated below. Any changes in the Bid Schedule, corrigendum etc. shall also be notified via MSEDCL's website & E-Tendering site only. Prospective bidders are therefore requested to regularly check the websites for any updates.

TENDER ESTIMATE: Rs. 2,67,25,805/-

TENDER FEE: **Rs. 5900/-** (incl. 18% GST) via ONLINE PAYMENT ONLY (Non-Refundable).

BID SECURITY (EMD): The bid must be accompanied with Bid Security for an amount equal to Indian **Rs.2,67,258/-** (Two Lakh Sixty-Seven Thousand Two Hundred and Fifty-Eight only) for covering the entire scope of work. The bid security shall be denominated in Indian Rupees only. The bid security can be paid online or through an Unconditional Bank Guarantee from any Nationalized/Scheduled Bank in favour of the Maharashtra State Electricity Distribution Co. Ltd., payable at Mumbai as mentioned in details in Tender Document (RFP).
The BG should be submitted to this office on or before submission date and time.

Calendar of Events Event	Date and Time
Begin Sale of RFP	11.08.2021
Date and Time of Pre Bid Meeting	18-08-2021 @ 11.00 Hrs *(Concluded)*
Date and Time for Submission of Bids	17-09-2021 @ 17.00 Hrs
Date and Time of Bid Opening	17-09-2021 @ 18.00 Hrs

BRIEF SCOPE:

i. Design, development, maintenance and support of MSEDCL's website.
ii. Design, development, maintenance and support of MSEB Holding Company's website.
iii. Immediately takeover existing websites (as it is) of MSEDCL & MSEB holding company and completely overhaul the websites as per MSEDCL's requirements.
iv. Design, development, maintenance and support of MSEDCL payment reporting portal.
v. Integration/Maintenance of API for Online Payment with existing or new payment gateway.
vi. Procurement and deployment of Digital certificates.
vii. Providing Content Management Services, UI expert services, Website Analytics Services.
viii. Security Audit for website and payment reporting portal (sr. no. 1,2,3) by CERT-IN empanelled Auditor in every Six Month.

ELIGIBILITY CRITERIA:

1. The bidder must be Company registered in India under companies Act 1956 or Companies Act 2013, or Firm registered with Registrar of firms and societies in India who fulfils the eligibility criteria. Bidder should be a single company/firm. No joint venture or consortium or subcontracting is allowed.

2. The Bidder should have minimum turnover of **Rs. 80 lakhs** during each of the last three consecutive financial years i.e. (2017-18, 2018-19, 2019-20) or (2018-19, 2019-2020, 2020-21).
3. The Bidder should have positive Net worth after tax during each of the last three consecutive financial years namely (2017-18, 2018-19, 2019-20) or (2018-19, 2019-20, 2020-21).

4. The Bidder should have experience of design, development & maintenance of Enterprise level website/ portal along with experience in any one of the following:
   (i.) Management of payment APIs
   (ii.) Multiple Payment Gateways
   (iii.) Collection Portals
   during past 5 years (up to the date of publishing the tender) **in India** meeting any of the following condition:
   a) One work order having annual value of contract not less than **Rs. 42.76 lakhs** (incl. Taxes) OR
   b) Two work orders each having annual value of contract not less than **Rs. 26.72 lakhs** (incl. Taxes) OR
   c) Three work orders each having annual value of contract not less than **Rs. 21.38 lakhs** (incl. Taxes)

5. The bidder should currently maintain multiple payment gateway providers and aggregators having greater than 1,00,000 online transactions on daily basis with regular reconciliation process. It should be demonstrated on demand.
6. The bidder should have experienced qualified team in the areas of Web-development, UI/UX design, API/Web service Integration, Database technologies, Graphic designing & content management on its payroll for at least 3 years.
7. The Bidder should not have been debarred by any Ministry of GoI / GoM / state owned Electricity Distribution utility.
8. The Directors, Proprietors, Partners, Employee(s) or owner of the bidder (in case of consortium all members) must not been either jointly or severally proven guilty of malpractices in relation to its business dealings with the Government or MSEDCL during the last five years.

Important Note:

If Bidder has not undertaken any projects of MSEDCL in the past, then it should go through 'Vendor Registration manual' for **WORKS** Tenders available on e-Tender portal (below Login) and create the '**Contractor' Account** for participating in Works tender at e-Tender portal which can be created at ***no cost.*** Bidder will be solely responsible for any mistake in account creation/wrong category. After creation of account, kindly go through 'Bid Submission manual' for Works Tender to understand the procedure of uploading Bids on e-Tender portal. Please note that Bidder has to purchase the tender (by paying Bid Fee) before submitting their Bid.

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